

Camping La Breva snc di Cittoni Giuseppe e C. Via Cimitero 19 22014 Dongo (Co) Italia P.iva: 02117380135 Tel +39.0344.80017 www.campinglabreva.com info@campinglabreva.com

BOOKING

Booking is possible directly from our online booking by obtaining the

best price available on the web, or by contacting us by phone or email. The reservation is strictly personal and cannot be transferred to others.

A deposit equal to 30% of the total stay is required to be paid within 5 working days of receipt of the offer and the balance equal to 70% of the total stay to be paid upon arrival.

After receiving the offer of the stay, it can be confirmed with the relative payment by:

WIRE TRANSFER:

Banca Popolare di Sondrio Dongo Agency - IBAN: IT35 W056 9651 2600 0008 1491 X91

SWIFT: POSOIT22 CODICE NAZIONALE: IT CIN INTERNAZIONALE: 35 CIN DOMESTICO: W CODICE ABI: 05696

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NUMERO C/C: 000081491X91

Upon receipt of the deposit, the booking confirmation email will be sent.

In case of late arrival and / or early departure, the entire stay must be paid in any case. The notice of renunciation must be sent in writing.

Minors can stay only if accompanied by a parent or if the parent transfers the full responsibility of the minor to another person of age who stays and assumes this responsibility.

It is advisable to take out insurance in advance in case of cancellation of the booking with an insurance company.

Prices may vary in the event of tax changes.

We accept cash, debit cards and credit cards.

BOOKING CANCELLATION

The management will cancel the reservation without prior notice in case of:

- failure to receive the deposit within the established terms;
- non-arrival of the customer on the scheduled day, without notice.

In this case the deposit will not be returned and the management will be able to re-let the resource from the following day. In no case will the booking fees be reimbursed.

CHECK IN

Check-in is from 2.00 pm to 8.00 pm. Check-in at times other than those established must be agreed in advance. The Guest is requested to communicate the expected arrival time at least 24 hours before. Upon arrival, each guest is required to deposit a valid identity document for registration and legal compliance (identity card, passport, driving license) and check the accuracy of the registrations by promptly notifying any discrepancies or changes.

CHECK-OUT

Check-out is from 8.00 am to 10.00 am, to allow us to arrange the accommodation for the other arriving guests. Checking out outside the scheduled times will result in the following night being charged. Upon departure, the accommodation will be checked, any theft or damage of any kind not reported upon arrival must be compensated immediately.

SUPPLY INCLUDED IN THE COST

Your stay includes the initial supply of towels, sheets, towels, carpet and tea towel. Any requests for linen change or mid-week cleaning must be booked separately (in advance for extra cleaning) and include the following charges to be paid at check-out: Double kit (sheets and towels) \in 10.00, Single kit (sheets and towels) \in 6.50, extra cleaning \in 40.00

CLEANING

The accommodation is delivered clean and tidy and is equipped with accessories for daily cleaning (broom, dustpan, bucket and mop, products). Upon departure, you must leave the kitchenette tidy with all the dishes washed and the fridge empty and clean; the rubbish must be removed and deposited outside in the appropriate containers in order to ensure the hygiene of the accommodation, considering the criterion of separate collection.

SAFETY

The Management is exempt from any responsibility for any personal items left unattended in the accommodation or in the common areas. Therefore, it will be the guests' responsibility to keep valuable personal items. Guests are advised not to remove or damage any object inside the accommodation and in the common areas of the campsite.

The Management is not liable for vandalism, accidents due to causes not of its own and for damage to persons or property deriving from natural disasters.

The customer is allowed to leave his vehicle in the unguarded parking area of the campsite. The campsite assumes no responsibility, either on its own or through insurance companies, for any theft or damage by third parties or due to natural events of the customer's vehicles.

GUESTS

No stranger will be able to access the campsite, even if accompanied by our welcome guests, without the prior authorization of the management. An identification document will be requested and the rate (adults and children) will be mandatory. At night it is strictly forbidden the presence of strangers / people not regularly registered in any area of the campsite.

Guests are required to have the utmost respect for the things entrusted to them and the camping facilities; any damage due to improper use will be regularly charged. Paper, plastic, glass and common waste must be sorted and thrown in the special containers located at the entrance to the campsite.

From 2.00 pm to 4.00 pm and from 11.00 pm to 8.00 am any noise that could disturb the rest of the guests, including a high tone of voice, is prohibited. During the hours of rest, noisy activities and work that may cause disturbance are also prohibited.

All camping guests can enter and leave the campsite freely: during the night from 11.00 pm to 7.00 am the entrance gate and the lake gate remain closed, as well as the reception-bar and only the pedestrian gate can be used.

In the low season, the campsite bar may delay opening or anticipate closing or may adopt reduced opening hours.

IMPORTANT: WE DO NOT ACCEPT DOGS!

We thank you for your appreciated collaboration and wish you the happiest stay.